

## Welcome to the Girl Scouts GCNWI Shops!

We have everything you need to get you and your Girl Scout started.

We are here to help you get ready for an amazing year with Girl Scouts. We have leader gear, resources, uniforms, insigna, badges, and more! Shop online for **FREE** in-store pick up at our six locations. Meet our team, explore our Gathering Places, plan meetings, the list is endless.





## **Shop Locations**

#### **BURBANK**

4850 West 87th St., Burbank, IL 60459

#### **GREENE WOOD**

3155 71st St., Naperville, IL 60517

#### **CHICAGO**

20 South Clark St., Suite 200, Chicago, IL 60603

#### **JOLIET**

1551 Spencer Road, Joliet, IL 60433

#### **SCHERERVILLE**

705-A, US Hwy 41, Schererville, IN 46375

#### **VERNON HILLS**

650 N. Lakeview Pkwy, Vernon Hills, IL 60061

#### GIRL SCOUTS GCNWI BUILD-A-BEAR WORKSHOP

650 N. Lakeview Pkwy, Vernon Hills, IL 60061

#### Contact us!

Phone: 855-456-8347

Email: customercare@girlscoutsgcnwi.org





# **Frequently Asked Questions**

## What's available at the GCNWI shops?

Our GCNWI Shops carry a full line of uniforms, fun patches, troop merchandise, and essentials for camp and cookie season, with the exception of Chicago, which is a micro shop. We also have a catalog of over 1000 fun patches available for special order. In addition to troop needs, we carry an assortment of GSUSA and GCNWI casual apparel, gifts, and lots of other fun items. If you would like to purchase Girl Scout merchandise that we do not carry online or in-store, we can special order it for you.

## What about shopping online?



The online shop is always open at shop.girlscoutsgcnwi.org. We offer FREE in-store pick up online and have after-hours pick up lockers in all locations except Greene Wood. Orders typically take two to three days to process and fill. This way you can come in and pick up your order and grab anything extra you need from the shop. *All sales are tax exempt.* 

### Can I use Cookie Dough, Nutty Bucks, or a GCNWI Gift Card Online?

To use a Cookie Dough, Nutty Bucks, or GCNWI Gift Card payment you will simply add your card # into the "Order Notes" section on the checkout page. You will need to add a credit card number to complete your order. Your card will not be charged at that time. Once we begin to process your order we will apply the gift card number and charge any remaining balance to the credit card if there is one.

\*Please note that we only accept Cookie Dough, Nutty Bucks, or Gift Cards issued by Girl Scouts of Greater Chicago and Northwest Indiana. We are not able to accept GSUSA gift cards or cards issued by another council.

#### Can I use Financial Assistance?



Financial Assistance is for current registered members. Options include sash/tunic/vest (not cargo vest), American flag, troop numbers, council ID, and membership pin. Daisy Girl Scouts have the option of selecting a Girl Scout Daisy handbook. Use the QR code to apply for Financial Assistance and you will receive an email when the request has been approved.

## How do I find out if Shop hours have changed?

Always check out our shop website for the most current shop hours. If there is an unexpected closing, we will post on our council website, Facebook, or Instagram page.

## Can I have the Mobile Shop at an event or program?



The answer is **YES**! We can come to new parent nights, first troop meetings, ceremonies, Service Unit events, and more. Fill out the Mobile Shop Form online and we will take care of the details. Expect a call or email within 3 business days after you have submitted the form to confirm your information.

For more information, promotions, and resources visit our FAQ page on our council shop site.